

Hainan Airlines Limousine Service

Hainan Airlines (HU) provides complementally limousine (limo) service for Business Class passengers traveling on US-China transpacific flight(s). Eligible fare/boking classes are the fare basis beginning with C, D, I or R. The passenger can request HU US and China gateways or selected cities in China.

Selected Cities

US:

Boston (BOS)	Chicago O’Hare (ORD)	Las Vegas (LAS)	Los Angeles (LAX)
San Jose (SJC)	Seattle (SEA)		

China:

Beijing (PEK)*	Changsha (CSX)*	Chengdu (CTU)
Shanghai (PVG)*	Chongqing (CKG)	

*HU gateway cities of transpacific flights

Service Range

- Boston/Chicago/Las Vegas/Los Angeles/San Jose/Seattle: within 48.2 km (30 miles) radius to/from the airport (**see the list on Page 2-3**)
- Beijing: the Beijing City Proper to/from the Airport
- Shanghai: within 80 km (49.7 miles) of the city limits to/from the airport
- Changsha: within 60 km (37.2 miles) of the city limits to/from the airport
- Please contact HU Call Center for other cities in China

How to Request can be submitted through e-mail or phone

To reserve our chauffeur service, please call our hotline 24 hours before the date of departure.

Northern America: 1-888-688-8813 or 1-888-688-8876

Beijing/Shanghai: (+86-898) 95339

E-mail: Complete request form(s) –Page 4: US and/or Page 5: China; then, send an e-mail with soft copy of request form(s) to limo@hnair.com

Phone: Call HU Call Center at 1-888-688-8813 and provide information on the request form(s)

Important Note:

- Ticket must be purchased or issued before making the request
- The request must be made between 1 (24 hours)-30 days prior the departure/travel date
- Change(s) or cancellation must be requested at least 24 hours prior the ticketed departure/travel date

If you have any questions, please contact us:

HU Call Center: 888-688-8813

Boston (BOS)	Quincy	Carol Stream	La Grange Park	Schaumburg
Abington	Randolph	Carpentersville	La Fox	Schiller Park
Acton	Reading	Cary	Lake Bluff	Skokie
Andover	Revere	Chicago	Lake Forest	South Elgin
Arlington	Rockland	Chicago Heights	Lake in the Hills	Stone Park
Avon	Rowley	Chicago Ridge	Lake Zurich	Streamwood
Bedford	Salem	Cicero	Lemont	Summit Argo
Belmont	Saugus	Clarendon Hills	Libertyville	Techny
Beverly	Sharon	Crystal Lake	Lincolnshire	Tinley Park
Billerica	Sherborn	Darien	Lincolnwood	Vernon Hills
Boston	Somerville	Deerfield	Lisle	Villa Park
Boxford	Stoneham	Des Plaines	Lockport	Warrenville
Braintree	Stoughton	Dolton	Lombard	Wasco
Brockton	Stow	Downers Grove	Long Grove	Wauconda
Brookline	Sudbury	Dundee	Lyons	Waukegan
Burlington	Swampscott	Elburn	Maywood	Wayne
Cambridge	Tewksbury	Elgin	Medinah	West Chicago
Canton	Topsfield	Elk Grove Village	Melrose Park	Westchester
Carlisle	Wakefield	Elmhurst	Midlothian	Western Springs
Chelsea	Walpole	Elmwood Park	Milton	Westmont
Cohasset	Waltham	Eola	Montgomery	Wheaton
Concord	Watertown	Evanston	Mooseheart	Wheeling
Danvers	Wayland	Evergreen Park	Morton Grove	Whiting
Dedham	Wellesley	Forest Park	Mount Prospect	Willow Springs
Dover	Wenham	Fort Sheridan	Mundelein	Wilmette
East Bridgewater	Weston	Fox River Grove	Naperville	Winfield
Everett	Westwood	Fox Valley	Niles	Winnetka
Framingham	Weymouth	Franklin Park	North Aurora	Wood Dale
Georgetown	Whitman	Geneva	North Chicago	Woodridge
Hamilton	Wilmington	Gilberts	Northbrook	Worth
Hanover	Winchester	Glen Ellyn	Oak Brook	Las Vegas (LAS)
Hingham	Winthrop	Glencoe	Oak Forest	Las Vegas
Holbrook	Woburn	Glendale Heights	Oak Lawn	Paradise
Hull	Chicago O'Hare (ORD)	Glenview	Oak Park	Enterprise
Ipswich	Addison	Glenview NAS	Orland Park	Spring Valley
Lexington	Algonquin	Golf	Oswego	Henderson
Lincoln	Alsip	Grayslake	Palatine	Boulder City
Lynn	AMF O'Hare	Great Lakes	Palos Heights	North Las Vegas
Lynnfield	Arlington Heights	Gurnee	Palos Hills	Sunrise
Malden	Aurora	Hanover Park	Palos Park	Summerlin
Manchester-by-the-Sea	Barrington	Harvey	Park Ridge	Jean
Marblehead	Bartlett	Harwood Heights	Plainfield	Los Angeles (LAX)
Maynard	Batavia	Hickory Hills	Plato Center	Anaheim
Medford	Bedford Park	Highland Park	Posen	Bel Air
Melrose	Bellwood	Highwood	Prospect Heights	Beverly Hills
Middleton	Bensenville	Hillside	River Forest	Brentwood
Milton	Berkeley	Hines	River Grove	Calabasas
Nahant	Berwyn	Hinsdale	Riverdale	Century City
Natick	Bloomington	Hoffman Estates	Riverside	Downtown Los Angeles
Needham	Blue Island	Hometown	Robbins	Glendale
Newton	Bolingbrook	Island Lake	Rolling Meadows	Hermosa Beach
North Andover	Bridgeview	Itasca	Romeoville	Hidden Hills
North Reading	Broadview	Justice	Roselle	Hollywood
Norwell	Brookfield	Kaneville	Round Lake	Malibu
Norwood	Buffalo Grove	Kenilworth	Russell	Manhattan Beach
Peabody	Burbank	La Grange	Saint Charles	Pacific Palisades

Pasadena	Mercer Island			
Rancho Palos Verdes	Newcastle			
San Marino	Normandy Park			
Santa Monica	Redmond			
West Hollywood	Renton			
West Wood	Seattle			
San Jose (SJC)	Shoreline			
Alameda	Tacoma			
Albany	University District			
Atherton	University Place			
Belmont				
Belvedere				
Campbell				
Castro Valley				
Cupertino				
Foster City				
Fremont				
Gilroy				
Hayward				
Livermore				
Los Altos Hills				
Los Altos				
Menlo Park				
Milpitas				
Monte Sereno				
Moraga				
Morgan Hill				
Mountain View				
Newark				
Palo Alto				
Piedmont				
Pleasanton				
Pleasant Hill				
Portola Valley				
Redwood City				
San Anselmo				
San Jose				
San Mateo				
Santa Clara				
Saratoga				
Stanford				
Sunnyvale				
Union City				
Woodside				
Seattle (SEA)				
Ballard				
Bellevue				
Burien				
Clyde Hill				
Des Moines				
Federal Way				
Fremont				
Issaquah				
Kennydale				
Kent				
Medina				

Limo Service Request Form (in US/Canada)

Part 1: Please fill out the information below required by HU

Passenger Name			
Reference Number			
Ticket no.			
US Cell*		Nr of Passengers	
International Cell**		Nr of Cars	
Passenger's E-mail***		Nr of Luggage	
US Passport	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Global Entry
			<input type="checkbox"/> Yes <input type="checkbox"/> No
<small>*For passenger has a US mobile number. e.g.: 1-773-000-0000 **For passenger doesn't have US mobile number. e.g.: Chinese mobile number: 011-86-123456789 ***Used for sending the confirmation; must be reachable to the passenger</small>			
Nr of Accompanied Infant(<2 yr)		Infant Weight (kg/lb)	
Nr of Accompanied Child (2 yr above)		Child Age	
Airport Arrival Pick-up			
Flight No.		Route	
Pick up date		Pick up time	
Address			
Airport Departure Pick-up			
Flight No.		Route	
Pick up date		Pick up time	
Address			
<small>*Please provide detailed address including the street/avenue, city, state and zip code without abbreviation</small>			
Part 2: For DAV EL Vehicle Service Only.			
Vehicle Type		Car No.	
Driver Name		Contact Information	
Note			
Confirmation Date/Time		Confirmed By:	

境内接送车服务 接机/送机
Limo Service Request Form (in China)

旅客信息 Passenger information		确认信息 Confirmation	
旅客姓名 Passenger Name		司机姓名 Driver Name	
编码 reservation		联系电话 Driver Tel.	
票号 Ticket No.		车牌 Car No.	
联系电话 Tel.		人数 Nr of Passengers	
邮箱 Email		车数 Nr of Cars	
航班号 Flight No.		用车日期 Pick up date	
航段 Route		用车时间 Pick up time	
订单号 Confirmation code		地址 Address	
备注 Note	如有任何变动，请至少提前 12 小时电话联系我处更改 Please call us 12 hours in advance once there are any changes		